



# Join Us

## Monthly Dealer Warranty Training



In an effort to strengthen warranty administration through our dealer network and to improve collaboration with TMH, we will be offering monthly warranty training sessions. Each session will be held at 2:00 pm EST on the third Wednesday of each month. The current schedule is posted below and we will send out the link to sign up one week before each training session. To be added to the invitation list, please email us at [warranty.support@toyotatmh.com](mailto:warranty.support@toyotatmh.com) and use “Monthly Dealer Warranty Training” as the subject line.

Month	Training Session Name	Date
June	New Dealer Warranty Administrator Training	6/21/2023
July	Parts Returns / Debits / Appeals	7/19/2023
August	Let's Talk T360+ Extended Warranty Plans	8/16/2023
September	New Dealer Warranty Administrator Training	9/20/2023
October	Q&A with the Warranty Department *** Please submit questions and concerns before the session	10/18/2023
November	Warranty Claims: Why the Requirements Matter	11/15/2023
December	New Dealer Warranty Administrator Training	12/20/2023
January	UIO and Campaign Management	1/17/2024
February	Service Techs: You're Important to Warranty	2/21/2024
March	New Dealer Warranty Administrator Training	3/20/2024