



# ONLINE DEALER WARRANTY TRAINING

## SCHEDULE

We are excited to announce the next three sessions of our online warranty training. These sessions will benefit anyone involved in warranty and/or service. **Don't miss out!**

 **TOYOTA**  
**MATERIAL HANDLING**



Email [warranty.support@toyotatmh.com](mailto:warranty.support@toyotatmh.com) to be added to the invitation list.

7/30/2025

### Shipping Damage

What steps do you take when a unit arrives with shipping damage? We will review important contacts, required documentation, and walk you through the claims process for units that arrive damaged.

8/27/2025

### Labor Rate Updates

It is labor rate update season, and we've got you covered! This session will guide you step by step through the 2026 labor rate update process, making it simple and stress-free for your dealership.

9/24/2025

### Returned Claims

Missing error codes, pictures, and labor breakdowns are just a few reasons claims may be returned. Let's review common causes for claim returns and how to avoid them to become a more efficient administrator.