

How to Place your MyInsights Subscription Order

To complete your **MyInsights telematics subscription**, please follow the steps below once you've reviewed your quote:

Step-by-Step Ordering Instructions

- 1. Log in to [MyToyota Store](https://shop.toyotaforklift.com/) (https://shop.toyotaforklift.com/)**
Visit MyToyota Store and log in using your credentials. If you don't have an account, you will first need to register on [MyToyota](https://my.toyotaforklift.com/) (https://my.toyotaforklift.com/)
- 2. Scan the QR code below or Navigate to Services and [Connected Solutions](https://shop.toyotaforklift.com/connected-solution/) on the MyToyota Store (https://shop.toyotaforklift.com/connected-solution/)**
From the Connected Solutions product page, you can compare subscription options and pricing.
- 3. Choose Your Subscription Plan**
Choose the desired duration (Monthly or Prepaid) and subscription package. An estimated cost per unit will show based on your selected duration for each plan type. Select "**Buy Now**" to be navigated to the product details page.
- 4. Select Equipment**
Locate and select the equipment unit(s) for which you'd like to activate a subscription. If you are not logged in you will need to log in to your account to see your connected fleet.
Please Note: If your unit has not yet been paired with a telematics device you will need to have a [MyInsights Kit](#) installed on your equipment before you can activate a subscription.
- 5. Add to Cart and Checkout**
After selecting all desired subscriptions, proceed to checkout. You'll need to choose your Primary Subscription Address (for tax purposes) and select a payment method. Subscription payment options include: Credit Card, MyToyota Pay on terms (pending credit approval), and TMH invoicing (for eligible accounts). [Learn more about MyToyota Pay](https://www.toyotaforklift.com/solutions/financial-solutions/mytoyota-pay) (https://www.toyotaforklift.com/solutions/financial-solutions/mytoyota-pay)
- 6. Confirmation & Activation**
Once your payment is processed, you'll receive a confirmation email. Subscriptions can take up to 30 minutes to activate and will be visible in [MyToyota Connected Solutions](https://my.toyotaforklift.com/en/app/my-insights/) (https://my.toyotaforklift.com/en/app/my-insights/) or the [MyInsights Portal](https://telematics.toyotaforklift.com/) (https://telematics.toyotaforklift.com/).



Need Help?

For ordering assistance or support, please contact the **MyToyota Customer Support** team at customerservice@toyotatmh.com or call [1.844.965.0182](tel:1.844.965.0182).