

How to Place your MyInsights Subscription Order

To complete your **MyInsights telematics subscription**, please follow the steps below once you've reviewed your quote:

Step-by-Step Ordering Instructions

- 1. Log in to [MyToyota Store](https://shop.toyotaforklift.com/) (<https://shop.toyotaforklift.com/>)**
Visit MyToyota Store and log in using your credentials. If you don't have an account, you will first need to register on [MyToyota](https://my.toyotaforklift.com/) (<https://my.toyotaforklift.com/>)
- 2. Scan the QR code below or Navigate to Services and [Connected Solutions](#) on the MyToyota Store (<https://shop.toyotaforklift.com/connected-solution/>)**
From the Connected Solutions product page, you can compare subscription options and pricing.
- 3. Choose Your Subscription Plan**
Choose the desired duration (Monthly or Prepaid) and subscription package. An estimated cost per unit will show based on your selected duration for each plan type. Select "Buy Now" to be navigated to the product details page.
- 4. Select Equipment**
Locate and select the equipment unit(s) for which you'd like to activate a subscription. If you are not logged in you will need to log in to your account to see your connected fleet.
Please Note: If your unit has not yet been paired with a telematics device you will need to have a [MyInsights Kit](#) installed on your equipment before you can activate a subscription.
- 5. Add to Cart and Checkout**
After selecting all desired subscriptions, proceed to checkout. You'll need to choose your Primary Subscription Address (for tax purposes) and select a payment method. Subscription payment options include: Credit Card, MyToyota Pay on terms (pending credit approval), and TMH invoicing (for eligible accounts). [Learn more about MyToyota Pay](https://www.toyotaforklift.com/solutions/financial-solutions/mytoyota-pay) (<https://www.toyotaforklift.com/solutions/financial-solutions/mytoyota-pay>)
- 6. Confirmation & Activation**
Once your payment is processed, you'll receive a confirmation email. Subscriptions can take up to 30 minutes to activate and will be visible in [MyToyota Connected Solutions](https://my.toyotaforklift.com/en/app/my-insights/) (<https://my.toyotaforklift.com/en/app/my-insights/>) or the [MyInsights Portal](https://telematics.toyotaforklift.com/) (<https://telematics.toyotaforklift.com/>).

Need Help?

For ordering assistance or support, please contact the **MyToyota Customer Support** team at customerservice@toyotamh.com or call [1.844.965.0182](tel:1.844.965.0182).

